

DATA PROTECTION POLICY

In order to process your booking and to ensure that your travel arrangements run smoothly and meet your requirements we (and your Booking Agent, if applicable) need to use the information you provide such as name, address, any special needs/dietary requirements etc.

We take full responsibility for ensuring that proper security measures are in place to protect your information. We must pass the information on to the relevant suppliers of your travel arrangements such as hotels, transport companies etc. The information may also be provided to security or credit checking companies, public authorities such as customs/immigration if required by them, or as required by law.

Additionally, where your holiday is outside the European Economic Area (EEA), controls on data protection in your destination may not be as strong as the legal requirements in the United Kingdom. We will not however pass any information on to any person not responsible for part of your travel arrangements. This applies to any sensitive information that you may give to us such as details of any disabilities or dietary/religious requirements. **(If we cannot pass this information to the relevant suppliers, whether in the EEA or not, we cannot provide your booking. In making a booking with us, you consent to this information being passed on to the relevant persons.)**

Please note that where information is also held by your Booking Agent (if applicable) it will be subject to their own data protection policy.

Your data controller is Norman Allen Group Travel Ltd.

You are entitled to a copy of your information held by us. If you would like to see this, please contact us.